







FORTIS: YOUR HEALTHY FUTURE 'Walking the Talk' APRIL 6, 2015











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PRESENTATION ROADMAP

- INDIAN HEALTHCARE LANDSCAPE
- FORTIS HEALTHCARE AN OVERVIEW
- > OPERATIONAL PERFORMANCE
- > GROWTH AND EXPANSION
- CLINICAL EXCELLENCE



India's Current State of Healthcare – Underserved

20% of the World's Disease Burden

But 17% of the World's Population

~75%

Population with no health insurance

~2 Million

Gap in bed capacity

~\$ 6.2 Trillion

Economic Loss impact from Non Communicable Diseases by 2030

178

Maternal mortality rate vs.
Millennium Development
Goals target of 109

~\$ 3Trillion

Cumulative healthcare spending requirement by 2025

1.3%

Percentage of GDP as public spending on healthcare

<1%

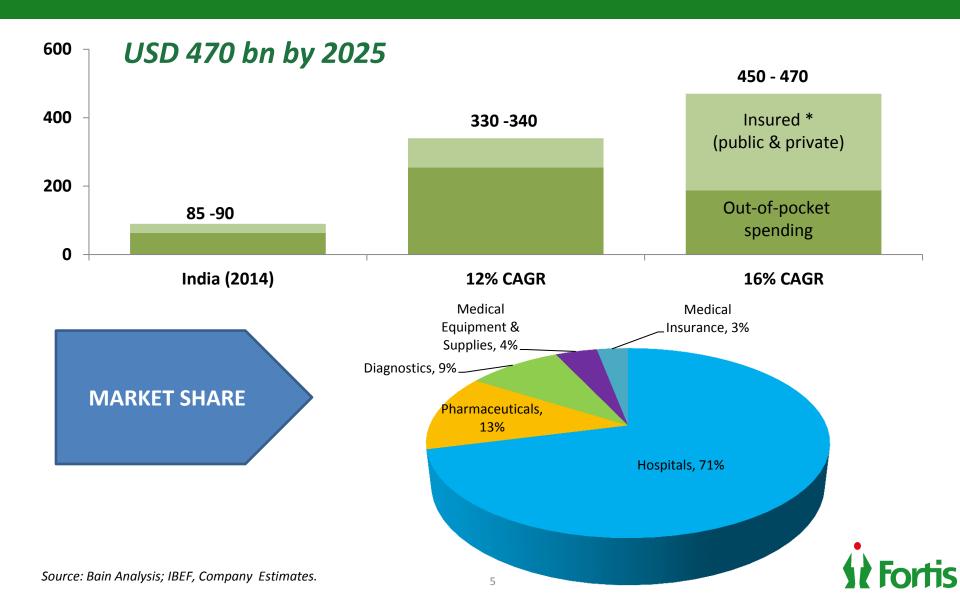
Percentage of delivery providers accredited

~3 Million

Urban diabetes patients who receive adequate treatment, out of ~38Mn



INDIAN HEALTHCARE MARKET





KEY GROWTH DRIVERS



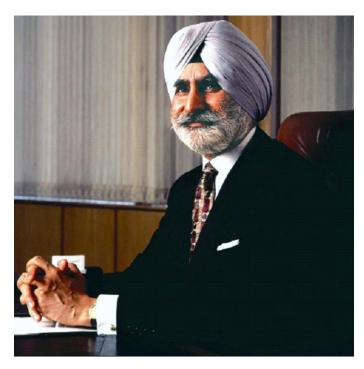


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THE FOUNDING VISION



Late Dr. Parvinder Singh Founder Chairman, Fortis Healthcare Ltd.

"To create a world-class integrated healthcare delivery system in India, entailing the finest medical skills combined with compassionate patient care"

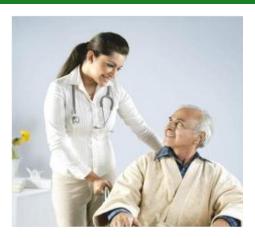


VISION









SAVING AND ENRICHING LIVES











MISSION

GLOBALLY RESPECTED

HEALTHCARE ORGANISATION KNOWN FOR

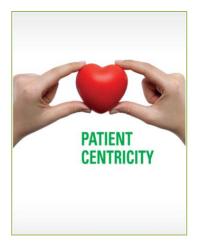
CLINICAL EXCELLENCE & DISTINCTIVE PATIENT CARE





OUR VALUES

- PATIENT CENTRICITY
- OWNERSHIP
- INTEGRITY
- INNOVATION
- TEAMWORK













GOALS

Fortis aspires to...

Be recognized as the go-to destination for clinical care in India by creating an efficient, effective and seamless delivery system

Attract, develop and retain top quality talent and be amongst the top 20 employers in India

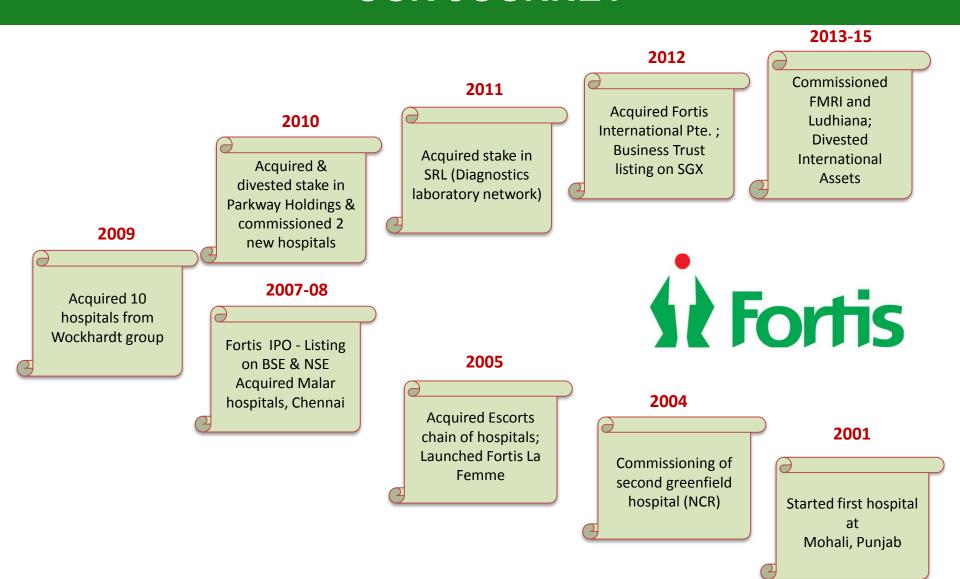
Provide compassionate and superlative patient experience and become the most trusted Healthcare brand in India

Be seen as a visible and credible partner in the communities that we serve

Deliver superior financial performance and improve investor confidence



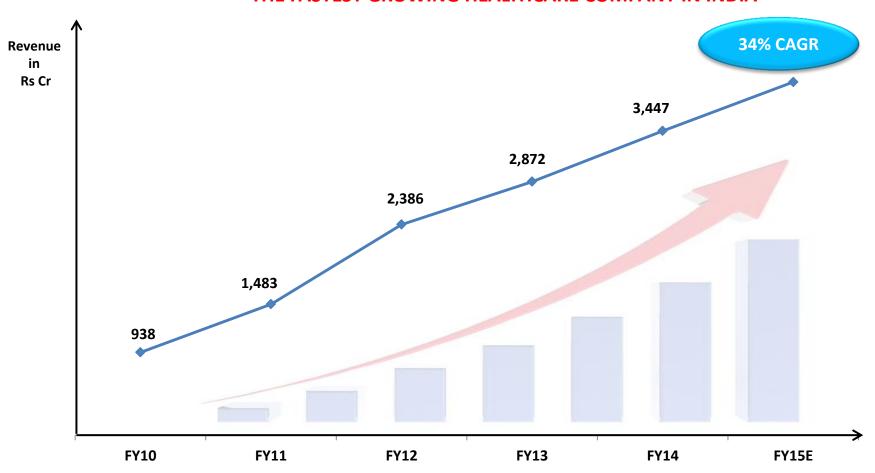
OUR JOURNEY





OUR GROWTH

THE FASTEST GROWING HEALTHCARE COMPANY IN INDIA



^{*}Above revenues are both for the hospitals and the diagnostics business



THE FORTIS MODEL

INDIA FOCUS

- PAN-INDIA PRESENCE
- SIZE AND SCALE

SERVICE OFFERINGS

- TERTIARY / QUATERNARY CARE
- DIAGNOSTICS



DOCTOR MODEL

- ON ROLL, FULL TIME DOCTORS
- EMPANELED AND VISITING

MULTIPLE FORMATS

- MARQUEE HIGH END
- MULTI-SPECIALTY
- BOUTIQUE AND NICHE



OPERATIONAL EXPANSE

ONE OF THE LEADING HOSPITAL CHAINS IN INDIA

FORMATS









SCALE OF OPERATIONS

54 HEALTHCARE FACILITIES

260 DIAGNOSTICS CENTRES

4,000 CLINICIANS

OVER 22,000 EMPLOYEES

• 4,600 OPERATIONAL BEDS
WITH ~10,000 POTENTIAL
BED CAPACITY

VERTICALS



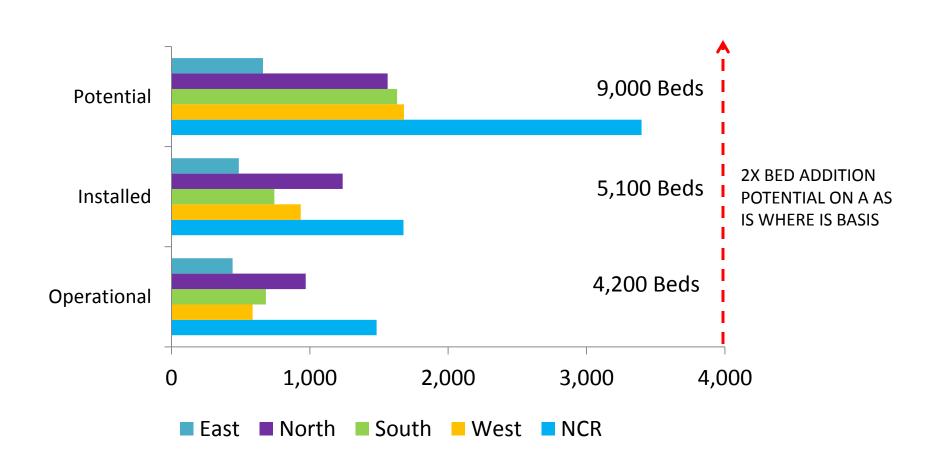
CLINICAL TALENT



- 4000 PLUS DOCTORS AND SPECIALISTS (THE LARGEST POOL OF CLINICAL TALENT ACROSS ASIA)
- TRAINED AT AND FELLOWSHIPS FROM LEADING INTERNATIONAL INSTITUTES



INDIA BED INFRASTRUCTURE



Early Successes Continue To Outperform

Fortis Hospital, Mohali



1st Greenfield

- 350 operational beds
- ARPOB at Rs 1.45 Cr
- Current operating EBITDAC at 26%

Fortis Hospital, BG Road



Wockhardt Greenfield

- _
 - 250 operational beds
 - ARPOB at Rs 1.36 Cr
 - Current operating EBITDAC at 28%

Fortis La Femme



Premium Boutique

- 38 operational beds
- ARPOB at Rs 2.5 Cr
- Current operating EBITDAC at 28%

Fortis Hospital & Kidney Institute (FHKI)

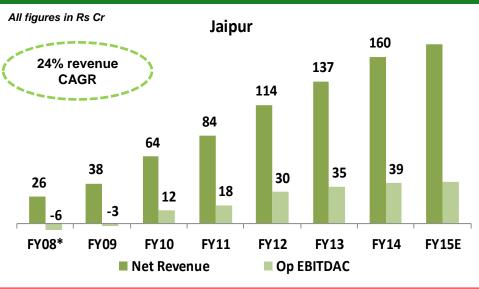


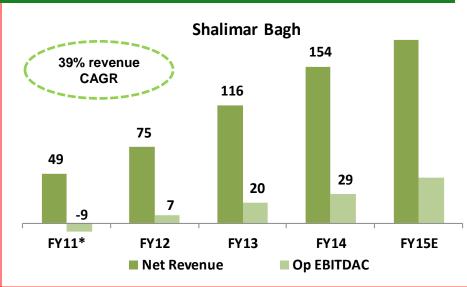
Specialty Niche

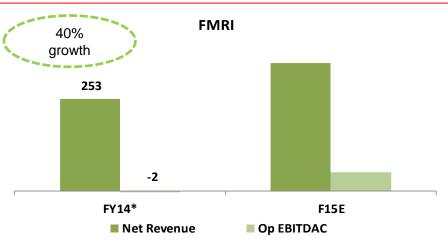
- 53 operational beds
- ARPOB at Rs 0.86 Cr
- Current operating EBITDAC at 30%

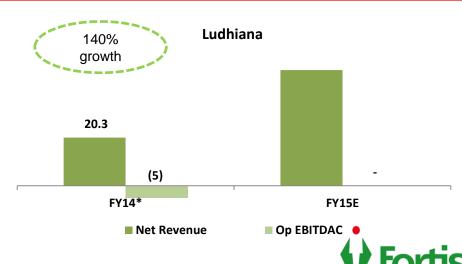


Hospital Ramp up









*Revenue annualised for the launch year EBITDAC refers to EBITDA before net business trust costs & Corporate Costs



Faster Turnaround of Greenfield Facilities

Facility	Launch Year	EBITDAC Breakeven (months)	Current EBITDAC Margin	Age of the facility (Yr)	
Jaipur	2007	16	25%	8	
Shalimar Bagh	2010	10	25%	5	
FMRI, Gurgaon	2013	5	15%	2	
Ludhiana	2014	8	0%	1	



Maturity Profile

Age Profile	Net Revenue Contribution	Operational Beds	ARPOB (Rs Cr)	Occupancy	EBITDAC Contribution	EBITDAC Margin
10 Years above*	43%	44%	1.18	74%	46%	23.1%
5-10 Years	31%	30%	1.21	77%	35%	24.7%
3-5 Years	11%	13%	1.11	73%	10%	19.4%
0-3 years	15%	13%	1.78	56%	9%	12.4%
Total	100%	100%	1.24	72%	100%	21.6%



SRL: Our Diagnostics Business

- The largest private player in the organized diagnostic sector in India
- Presence across > 450 towns and cities across the country
- Offering a comprehensive range of investigations in Pathology and Imaging with over 3,500 types of diagnostic tests
- Managing the largest number of hospital implants
 by any diagnostics network in the country

12 Reference Laboratories













Clients



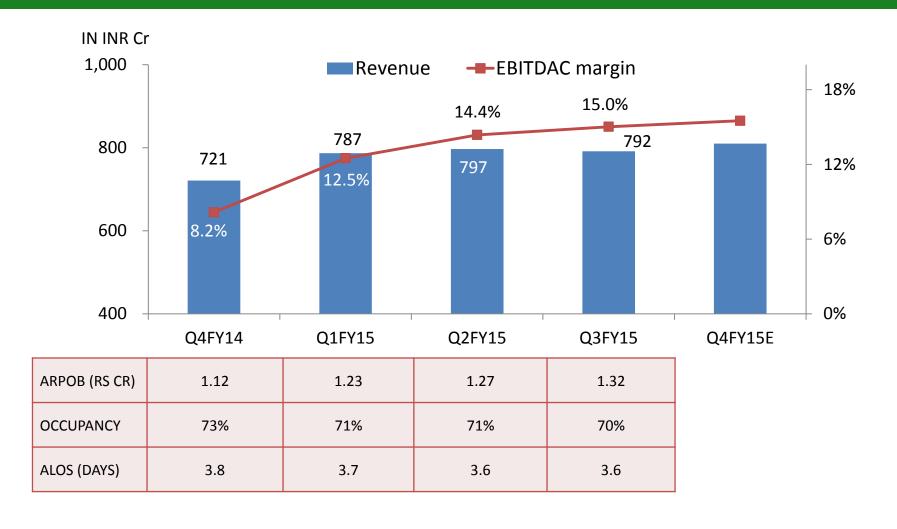


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- CLINICAL EXCELLENCE

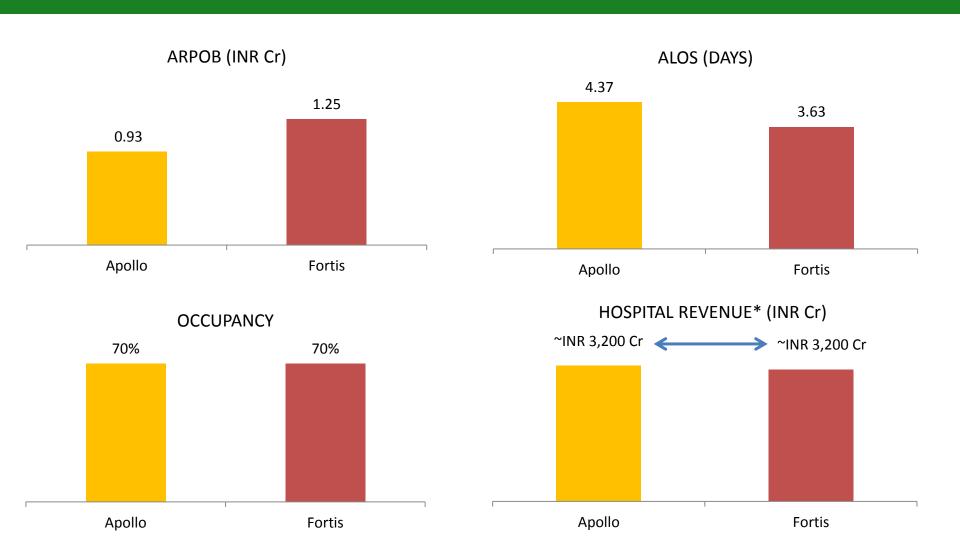


HOSPITAL PERFORMANCE



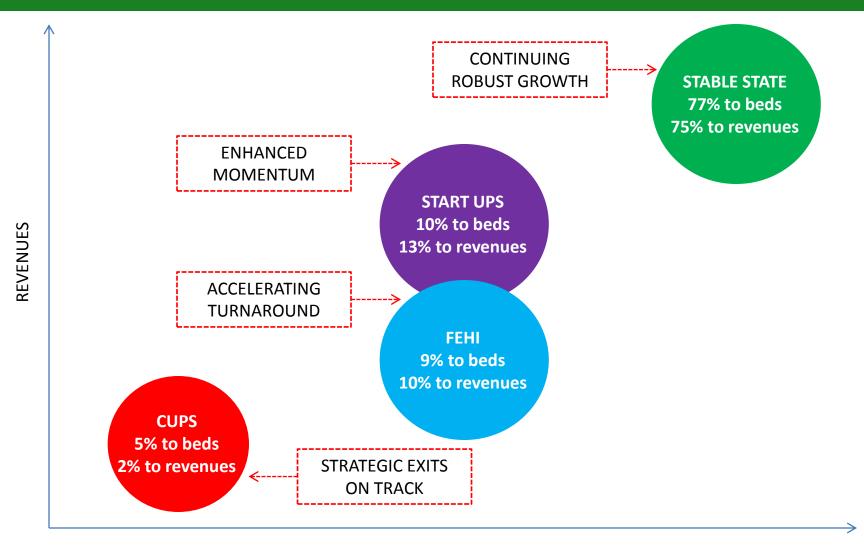


FORTIS Vs APOLLO





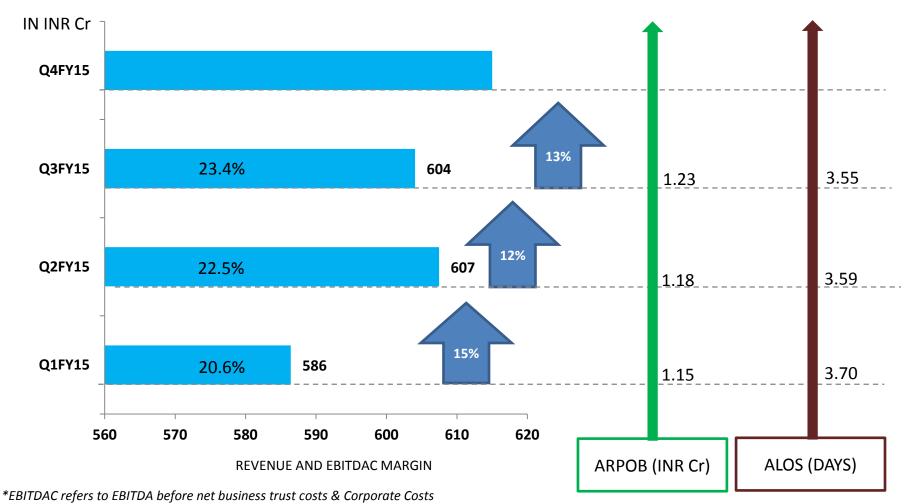
HOSPITAL BUSINESS





STABLE STATE HOSPITALS

CONSISTENT ROBUST REVENUE GROWTH WITH HEALTHY EBITDAC MARGINS*

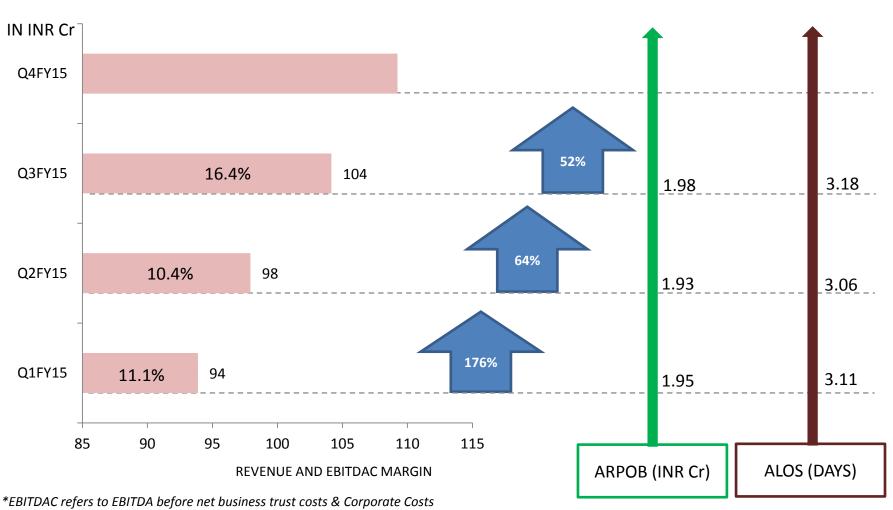


Growth rate mentioned is versus the corr. previous qtr



START-UP FACILITIES

FMRI & LUDHIANA CONTINUE TO WITNESS STRONG RAMP-UP

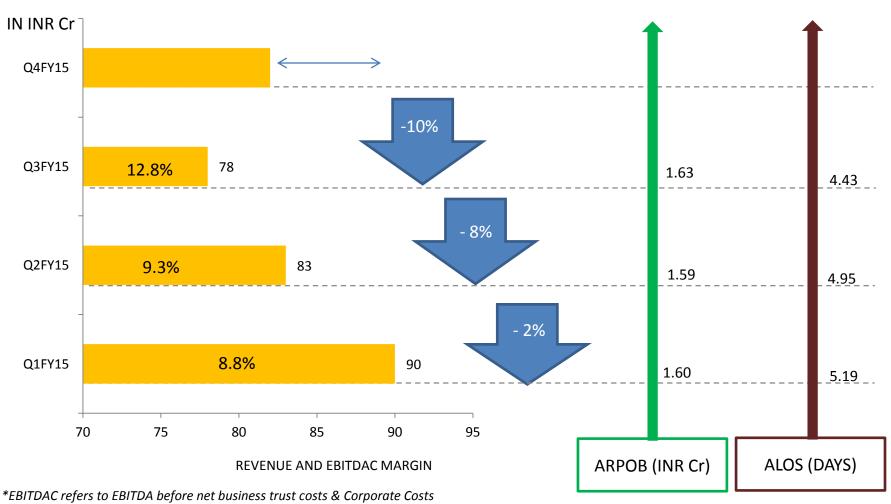


Growth rate mentioned is versus the corr. previous qtr



FORTIS ESCORTS HEART INSTITUTE (FEHI)

360 DEGREE APPROACH TO ACCELERATE FEHI TURNAROUND

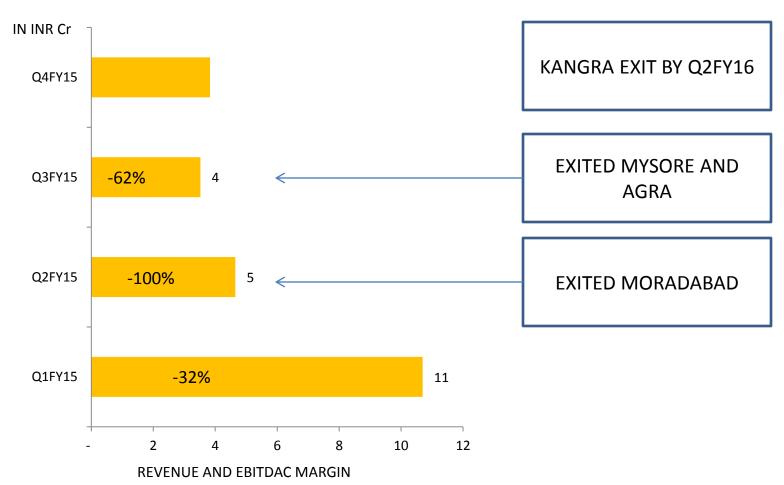


*EBITDAC refers to EBITDA before net business trust costs & Corporate Co Growth rate mentioned is versus the corr. previous qtr



CUPS

STRATEGIC EXITS FROM NON-CORE / UNDER-PERFORMING FACILITIES ON TRACK

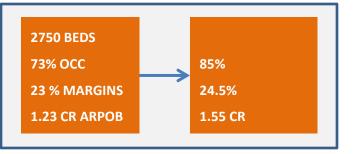


^{*}EBITDAC refers to EBITDA before net business trust costs & Corporate Costs Growth rate mentioned is versus the corr. previous qtr



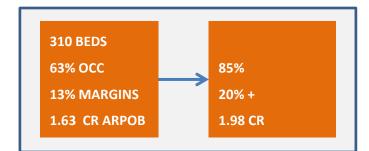
STRONG GROWTH MOMENTUM

STABLE STATE

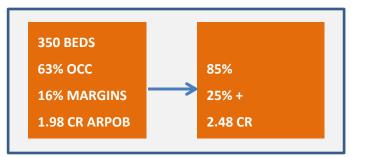


800 BOLT ON BED'S

FEHI



START UPSFMRI & LUDHIANA



4,400 Beds 83% - 86% Occupancy ~ 1.6 - 1.7 Cr ARPOB EBITDAC – 23% - 24%

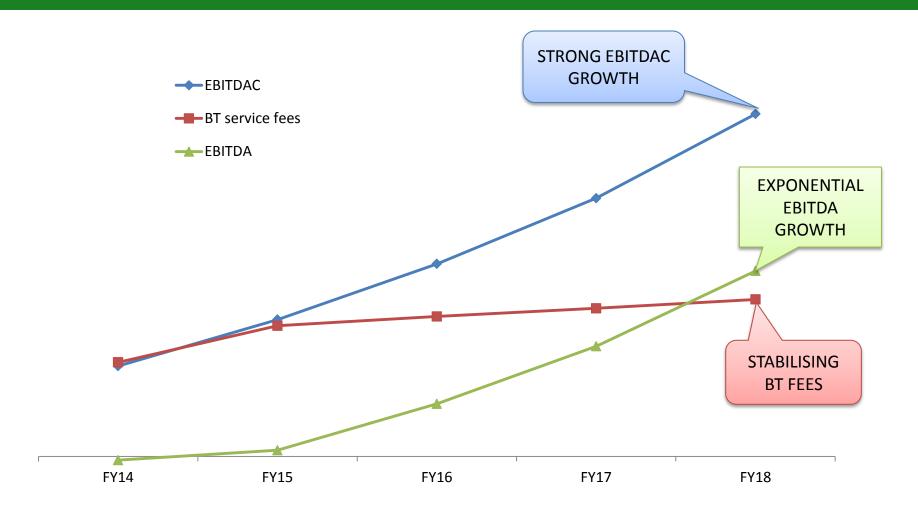
START UPS

ARCOT ROAD & SACRED HEART





EXPONENTIAL GROWTH IN EBITDA (INDICATIVE)



^{*}The above chart is illustrative; not to scale.



OBJECTIVES

PAT POSITIVE IN FY16

DIVIDEND 'ABLE' BY FY17

EARNINGS BEFORE GROWTH MINDSET



Clinical outcomes data capture - a first in India

LEVERAGING CENTRAL INITIATIVES TO DRIVE ORGANIZATIONAL EFFECTIVENESS

Single window anytime any device access for enhanced customer experience Mobile Flectronic clinical application to record App OPD consultation prescription Bedside Drug Administration E - Rx **BDA** Right drug / right dose / on time to minimize possibility ONE of medication errors **FORTIS** Unify, & streamline MOS F 1 strengthen core backend through processes Process standardization for common enterprise platform better clinical outcomes **FOS** across HR, Finance & Supply and patient safety

> Tracking mechanisms to improve patient processes and patient satisfaction

Chain



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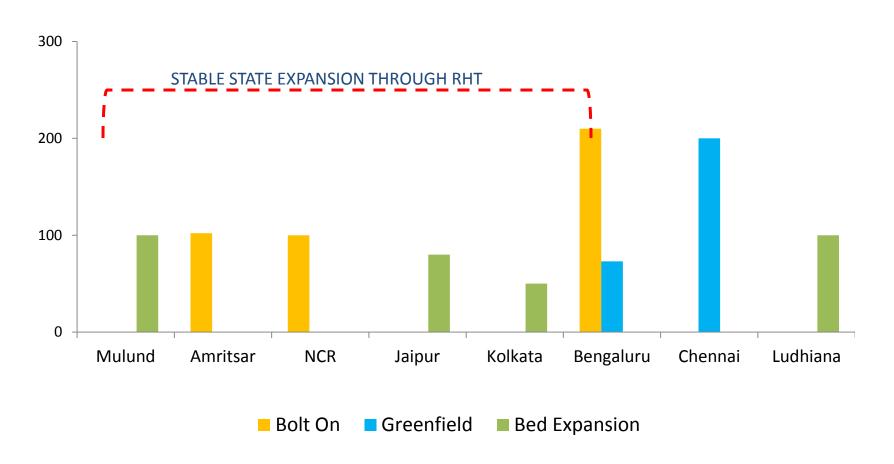
EXPANSION STRATEGY

- NO M&A
- ➤ NO GREENFIELDS POST THE LAUNCH OF ARCOT ROAD, CHENNAI AND SACRED HEART, BENGALURU (TO BE COMMISSIONED BY END Q1 FY16)
- CALIBRATED EXPANSION IN OUR STABLE STATE GROUP
- EARN THE RIGHT TO GROW
 - DEFINED METRICS FOR FUTURE BOLT ON EXPANSION
 - EXPANDING STABLE STATE MARGINS
 - MARGINS ACCRETIVE AT THE EARLIEST
 - INVESTMENTS BY RHT
 - ADDING HIGH END MEDICAL PROGRAMS



BEDS ADDITION

~ 400 BED ADDITIONS EACH YEAR OVER NEXT 3 YEARS





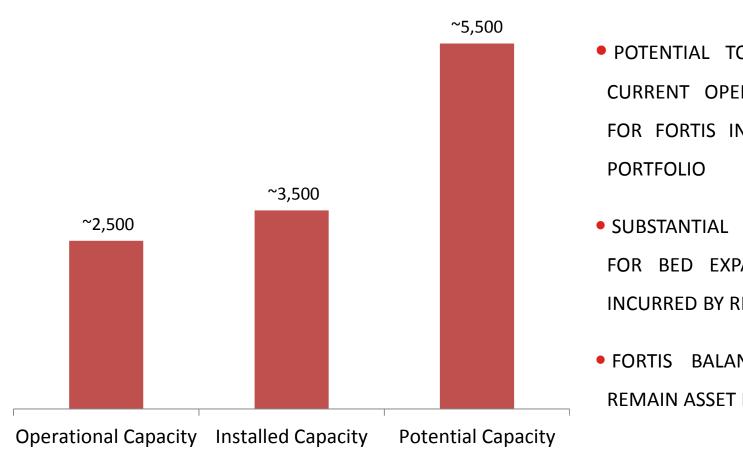
THE RELIGARE HEALTH TRUST

RATIONALE	 PROVIDES A PERPETUAL SOURCE OF LONG TERM CAPITAL ALLOWS COMPANY TO STRENGTHEN ITS FOCUS ON MEDICAL HEALTHCARE SERVICES AN INNOVATIVE AND COST EFFECTIVE METHOD IN ORDER TO EXPAND WITH LESSER CAPITAL INTENSITY
FACTS	 28% STRATEGIC STAKE HELD BY FORTIS AS SPONSOR; BENEFITS FROM DIVIDEND PORTFOLIO APPRECIATION 12 CLINICAL ESTABLISHMENTS (CE'S) AND 2 OPERATING HOSPITALS 4 GREENFIELD PROJECTS 2,500 OPERATIONAL BEDS CONTRIBUTING 74% TO TOTAL HOSPITAL REVENUES



THE RELIGARE HEALTH TRUST

EXISTING BED PORTFOLIO



- POTENTIAL TO DOUBLE THE CURRENT OPERATIONAL BEDS FOR FORTIS IN THE EXISTING
- SUBSTANTIAL FUTURE CAPEX FOR BED EXPANSION TO BE **INCURRED BY RHT**
- FORTIS BALANCE SHEET TO REMAIN ASSET LIGHT



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DRIVING

CLINICAL EXCELLENCE



WITH **YOU**AT THE CORE OF EVERYTHING WE DO



THROUGH THE MANY FIRSTS TO OUR CREDIT

Until I came to India, I did not believe in miracles but now I am extremely grateful to the doctors at Fortis Malar Hospital. After a long struggle I am finally going to go back to Russia with my son and reunite with my daughter and rest of the family. This is the biggest gift God has given me this New Year.

The patient's mother





THROUGH INNOVATIONS AND CLINICAL BREAKTHROUGHS





ESTABLISHED AND EXECUTED THE GREEN CORRIDOR CONCEPT FOR ORGAN TRANSPORTATION



THROUGH THE MANY FIRSTS TO OUR CREDIT



350 kms covered in 120 minutes using surface and air transport

INDIA'S FIRST INTER-STATE HEART TRANSPLANT



THROUGH COMPLICATED AND RARE SURGERIES



"I had been living a life fraught with pain and with no hope for a road to recovery. With repeated refusals from doctors in other parts of the world, I was depressed on several occasions but did not give up hope. I owe my life to Dr. Vij and there are no words to express my gratitude for him."

- The patient, **George Obe**

INDIA'S FIRST LIVER TRANSPLANT ON A NIGERIAN PATIENT SUFFERING FROM A LIFE THREATENING CONDITION 'BUDD CHIARI SYNDROME'



THROUGH COMPLICATED AND RARE SURGERIES





NEEDLE IN THE HEART REMOVAL SURGERY SUCCESSFULLY PERFORMED ON A 25 YEAR OLD PATIENT



IN SUMMARY



DELIVERING CARE TO MILLIONS & HOPE TO BILLIONS

- CLINICAL EXCELLENCE
- TALENT POOL
- STATE-OF-THE-ART TECHNOLOGY
- HIGH PRODUCTIVITY
- LARGE NETWORK
- HIGH GROWTH & MARGIN EXPANSION













Q&A